



Congratulations on purchasing your new Hartman Garden Furniture.

**PLEASE KEEP THIS SHEET WITH YOUR PROOF OF PURCHASE**  
**WARRANTY CLAIMS CAN ONLY BE PROCESSED WITH A VALID RECEIPT OR**  
**PROOF OF PURCHASE**

SHOULD YOU HAVE ANY QUERIES ABOUT YOUR FURNITURE YOUR FIRST POINT OF CONTACT SHOULD BE THE RETAILER FROM WHOM YOU PURCHASED YOUR PRODUCT. IN THE EVENT THAT THEY ARE UNABLE TO RESOLVE AN ISSUE THEY WILL CONTACT US ON YOUR BEHALF.

In order to get the very best performance from your furniture we have listed and recommend the following.

**GENERAL – UK & EUROPE**

- Hartman Garden Furniture should not be covered when not in use as this traps moisture and can cause mould to develop, we recommend that a cover should not be used on any of our products
- All Hartman Furniture can be left outside throughout the year however, if you wish to store the furniture inside please ensure it is completely dry before storing it in a dry place. Furniture stored away when damp or stored in damp conditions can develop mould
- If using a parasol with your furniture you must always ensure you use a suitably weighted base, this is especially important when using glass top tables
- When a parasol is not in use or when it is windy the parasol should be removed, failure to do so can lead to damage to your furniture
- Each piece of Hartman furniture has been thoroughly tested against extreme weather conditions and to withstand every day use
- If the furniture you have purchased is foldable each piece should fold easily, please do not use extreme force to fold furniture
- Do not sit on Hartman furniture whilst wearing sun cream/sunblock/self tanning or body lotions. Although Hartman furniture is tested against extreme weather conditions we do not have the resources to test the wide variety of sun creams/sun blocks/self tanning/body lotions on the market. We recommend a towel be placed upon the furniture to stop the creams/lotions reacting with the coatings on the furniture
- Clean up spilled drinks as quickly as possible with an absorbent cloth
- Remove grease or any other dirt as quickly as possible with warm soapy water. Rinse with lukewarm water to prevent stains
- Do not jet wash any of our furniture as this can cause damage to material and coatings

**WOOD – UK & EUROPE**

- The high oil content of wood means it is ideally suited to the UK's changeable climate
- Wood will naturally develop splits, known as end grain cracking, as it dries out through the season, this will be particularly visible on the ends of parts such as arm rests and edges of tables. This is not a fault but a naturally occurring process
- If left untreated your furniture will weather to a silvery grey finish, if you wish to try maintain the original colour we have developed a range of products to help you do this
- Wood cleaner can be used at the beginning and end of the season to remove any built up of dirt on your furniture, carefully follow the instructions on the back of the bottle
- Once clean your furniture will benefit from a light sanding to remove any colour differences which have developed before the wood oil is applied
- Wood oil should be applied to the underside of furniture as well as visible parts, any excess oil should be removed with a dry cloth
- Once a year we advise that you tighten the fittings on your furniture as they can loosen as the wood breathes
- Do not jet spray the furniture as this can damage the wood

**CUSHIONS – UK & EUROPE**

- Store your cushions in the dry when not in use
- If the cushions get wet ensure they are completely dry before storing away
- Small spillages can be cleaned using soapy water and a clean cloth before leaving the cushion to dry
- Removable covers can be washed at 30 degrees and then pulled back into shape before being left to dry
- Cushions will fade in the sunshine, the chemicals that make up the colours within the fabric are broken down by ultraviolet light that is present in the sunshine, this is a natural process and is not covered by the guarantee or warranty

### **WEATHERREADY® CUSHIONS – UK ONLY**

- Weatherready® cushions are made in a microfibre all weather fabric
- The cushions and filling are permeable so the water will filter through the cushions
- If the cushions have been out in the rain leave to dry naturally before use
- We recommend that Weatherready® cushions be left outside between March and October, during the winter months the cushions should be stored away in a dry place although they can be left outside all year if you wish
- The cushions have a special coating so should not be washed in the washing machine.
- Small spillages can be cleaned using soapy water and a clean cloth before leaving the cushion to dry
- Weatherready® cushions are UV protected but may fade in the sunshine, the chemicals that make up the colours within the fabric are broken down by ultraviolet light that is present in the sunshine, this is a natural process and is not covered by the guarantee or warranty

### **HARTMAN CERAMIC TABLES – UK ONLY**

- Hartman ceramic table tops are made by bonding a layer of ceramic onto a lightweight aluminium honeycomb structure
- Do not place hot dishes directly onto the ceramic and ensure spillages are cleaned away quickly with a clean damp cloth
- Do not jet spray the tables as this can damage the table tops

### **HARTMAN RATTAN – UK & EUROPE**

- Hartman rattan products are made by weaving durable resin weave onto a lightweight aluminium frame
- To clean your rattan furniture use warm soapy water and a clean cloth and rinse with lukewarm water
- Do not place hot dishes directly onto the glass table top and ensure spillages are cleaned away quickly with a clean damp cloth
- Do not jet spray the furniture as this can damage the weave

### **GLASS – UK & EUROPE**

- Unfortunately glass is not covered by our warranty
- The glass that accompanies our weave tables is toughened safety glass. It is either 5mm or 8mm thick with chamfered or rounded edges. This glass is similar to the glass that is used in cars or house windows. This glass will only shatter or crack if impacted by a heavy object or if the parasol is left in the table and the wind takes the parasol which may cause damage to the glass
- Our glass does not shatter or crack due to the heat

### **CAST ALUMINIUM AND ALUMINIUM – UK & EUROPE**

- Cast Aluminium furniture requires very little maintenance however your furniture will benefit from occasional cleaning with warm soapy water and a clean cloth and a rinse with lukewarm water
- Do not place hot dishes directly onto table tops and ensure spillages are cleaned away quickly with a clean damp cloth
- Do not jet spray your furniture as this can cause damage

### **SPRAYSTONE TABLES- UK & EUROPE**

- Spraystone tabletops have a topcoat made of plastic, not stone. The coating is hard and extremely durable
- To maintain remove sand or dirt with a soft brush to avoid scratching
- Clean table with lukewarm water and a mild detergent then rinse with lukewarm water to prevent any potential stains from the cleaning agent.
- To prolong the life of your table the following should be avoided as they can cause permanent damage to the table
- Do not cover the table with a plastic cover, this can cause permanent stains and mould
- Do not use aggressive cleaning products as this may cause irremovable stains and damage the surface
- Do not place objects on the table for long periods of time
- Do not use plastic placemats on the table
- Do not pile the table with disproportionate weight
- Do not place hot plates or candles on the table as these can cause permanent stains
- Clean up spilled drinks as quickly as possible with a damp cloth before they are absorbed by the stone
- Remove any grease as quickly as possible with warm water and mild detergent. Rinse with lukewarm water to prevent staining

### **JAMIE OLIVER FURNITURE – UK & EUROPE**

- Cast Aluminium furniture requires very little maintenance however your furniture will benefit from occasional cleaning with warm soapy water and a clean cloth and a rinse with lukewarm water
- Do not place hot dishes directly onto the table tops and ensure spillages are cleaned away quickly with a clean damp cloth
- When using the fire pit/grilling/feastable set as a barbeque or fire pit please be aware that the dome cover, the grill and the inner edge of the table will get hot and retain heat. Please use an oven glove or the utensil provided to remove all hot accessories.
- Our advice is to allow the grill, dome cover and inner edge of table to cool before touching.
- Once the fire pit items have cooled please clean thoroughly and store these accessories away in a cool dry place, these items are made of steel, therefore may attract surface rust if left outside

- Always store the fire pit accessory items in a cool dry place when not in use, do not leave outside in the rain or snow because they are made of steel they will develop surface rust
- The dome fire pit should only be placed over the fire when the fire is dying out or when the table is unattended. Do not place the dome cover over full flames.
- Fire can spit and spark please be aware that chair cushions are susceptible to scorch marks if hit with a spark from the fire. Please make sure that the fire is attended at all times and cushions are removed and stored away when not in use.
- CAUTION! Do not use spirit or petrol for lighting or re-lighting! Use only firelighters complying with EN-1860-1:2003+A1:2006
- LIGHTING WITH WOOD - Place a layer of sand in the bottom of the pit it helps to maintain the life of the fire pit bowl. Use dry twigs and paper. Place paper in the bottom of the fire pit then place dry twigs in a tee pee style over paper place bigger twigs on top of tee pee of wood then larger ones until you have a pile about 12" tall in the pit. Light the paper and when it gets going add larger pieces of wood to get the fire going, after an hour or so you will have a bed of coals in the bottom and new wood will self ignite. When you have finished and the fire has cooled down and gone out completely empty the contents of the fire pit out including the sand.
- LIGHTING WITH CHARCOAL - Place a layer of sand at the bottom of the pit. Build a pyramid shape with the charcoal and insert charcoal firelighters. Light and wait for 30 minutes. The biggest mistake is to start cooking before the coal is ready. If your barbecue party starts at 7.00 light the barbecue at 6.30. Charcoal on the barbecue which is left in a pyramid shape will produce a hot barbecue, spread the charcoal a little to produce a medium heat. Don't cover the whole base of the barbecue with charcoal; leave some space for a cooler section so you can move food around. Do not cook before the fuel has a coating of ash.  
When you have finished and the fire has cooled down and gone out completely empty the contents of the fire pit out including the sand.
- If you are using the set as a fire pit we recommend wood, if you are using the set as a barbecue we recommend barbecue coal.  
We recommend that if the set is to be used as a barbecue it must be heated up and the fuel kept red hot for at least 30 minutes prior to the first cooking on the barbecue. We recommend the following maximum amounts of fuel when using the fire pit barbecues.  
Jamie Oliver Fire Pit Set - maximum capacity approx. 5.85kg  
Jamie Oliver Grilling Set - maximum capacity approx. 5.85kg  
Jamie Oliver Feastable Set – maximum capacity approx. 5.85kg
- Do not use fire pits indoors
- Do not jet spray the tables as this can cause damage

#### **PARASOLS – UK & EUROPE**

- Parasols should only be used as a sunshade and not an umbrella
- Our parasols are showerproof and not waterproof
- Parasols will fade in the sunshine, the chemicals that make up the colours within the polyester fabric are broken down by ultraviolet light that is present in the sunshine, this is a natural process and is not covered by the guarantee or warranty. We do try to counteract this process by putting a UV resistant additive in to the fabric however this only protects the fabric for a certain amount of time.
- Always use a suitable weighted base with a parasol
- Do not leave parasol up or unattended when not in use or if there is the slightest chance of wind, failure to do so will cause damage to your furniture.

#### **PERGOLAS – UK & EUROPE**

- Pergolas should only be used as a sunshade
- The lining on all pergolas are waterproof however we do not recommend using them as a shelter from the rain they are by design a shading product only
- Pergola canopies will fade in the sunshine, the chemicals that make up the colours within the polyester fabric are broken down by ultraviolet light that is present in the sunshine, this is a natural process and is not covered by the guarantee or warranty. We do try to counteract this process by putting a UV resistant additive in to the fabric however this only protects the fabric for a certain amount of time.
- Make sure all pergolas are fixed firmly to the ground or have a suitable weighted base to hold them in place. If not secured or weighted down they will move position if there is the slightest chance of wind.
- Please be aware that Pergolas/Pavilions are not permanent structures and we recommend removing the canopy between October and March. These are the months when the weather will cause damage to the fabric.

#### **HPL – UK & EUROPE**

- HPL (High Pressure Laminate) is a flat panel, based on thermosetting resins and manufactured under high pressure and at high temperatures. HPL is UV resistant and extremely weather resistant. Neither sun, rain (including acid rain) nor moisture have any effect on the material's surface or core. Table tops are not affected by moisture and are not susceptible to weathering. The table tops are scratch and high temperature resistant.
- The only maintenance required for HPL is a regular wiping with clean cloth and warm, diluted, neutral detergent to remove surface spillages.

### **ROPE – EUROPE ONLY**

- Rope is made of thermoplastic polypropylene fibres and has been developed to meet all standard requirements for outdoor furniture. Hartman outdoor rope is in the outside and in the core coloured through and through; this makes the Rope UV resistant and colour fast. This rope is water and mould resistant. It is also resistant to temperature variations from -40 to +80 degrees Celsius. Rope is durable, innovative and strong material to use for the weaving of outdoor furniture.
- We recommend that outdoor rope products are cleaned using a fabric and upholstery protector, following the instructions detailed on the label. Do not abrade the rope with excessive scrubbing or by using a hard brush. Please use a soft cloth and allow to air-dry. Never use a high-pressure hose on rope.

### **STAINLESS STEEL – EUROPE ONLY**

- Stainless steel brings distinctive character to outdoor furniture. Chic and trendy, strong and light, the elegance of stainless steel captures the eye when it is combined with other materials such as wood, wicker, or fabric. In order to achieve an optimal corrosion resistance, the Hartman frames are etched and subjected to a passivating process as a standard treatment. It is possible, however, that miniscule dirt penetrates the surface. In case where stainless steel furniture is exposed to air that contains chloral fumes or high density of salt, the surface can eventually show corrosion.
- Stainless steel outdoor furniture requires regular maintenance to keep it looking as new. You should try to clean stainless steel furniture routinely. Cleaning of stainless steel should be done with appropriate non-abrasive cloth and clean, warm water with or without a gentle detergent. Always wipe with the directional grain of the steel, not across it. After washing, rinse with fresh water and dry thoroughly.

### **RESIN – UK & EUROPE**

- Resin offers endless possibilities when it comes to making garden furniture and it is exceptionally user-friendly. Most resins consist of different types of materials. The chemical composition determines not only the life span of the resin but also the degree to which the garden furniture is UV, weather and wind-resistant. The innovative resins used in Hartman furniture are of the highest quality, making the furniture both flexible and stable, less sensitive to moisture and discolouration, and easy to keep clean. It will bring you years of summertime enjoyment.
- Careful with heat and solvents  
Even though we, at Hartman, love the sun, it is important to realise that resin is usually susceptible to heat. Marks left by a hot pan, for instance, is almost impossible to repair. Bear this in mind and always use coasters. Moreover, some resins are sensitive to certain cleaning agents that contain solvents. Please contact your Hartman retailer for advice on suitable cleaning products.
- Over time, your furniture can become dirty. This can be easily removed with special Hartman plastic cleaner or lukewarm soapy water with sponge, soft-bristled brush or cloth. Avoid using hard-bristled brushes, pressure hoses or abrasives as these may create cracks in the plastic in which dirt will accumulate. Rinse any dirt and soap off with plenty of water. Very dirty garden furniture can regain its original shine with Hartman Wax Polish. To get years of enjoyment from your resin garden furniture, place them indoors during the winter and do not cover to avoid discolouration.

### **GUARANTEE CONDITIONS**

The Hartman conditions of guarantee only apply to material and/or construction faults already present at delivery. Excluded are defects arising from wrong or improper use of the furniture, such as abnormal loads, damage by corrosive substances, incorrect maintenance, repair by non – experts, incorrect assembly, discoloration due to covering furniture as well as damages by not using or incorrect usage of the instructions.

- Wood has a guarantee condition of two years on material and construction faults
- Textile has a guarantee condition of one year on weaving faults, loose seams
- Parasols and Pergolas have a guarantee condition of two years on material and construction faults for parasol frame, weaving faults, loose seams in the fabric
- Cast Aluminium has a guarantee condition of two years on material and construction faults
- Aluminium has a guarantee condition of two years on material and construction faults
- Rattan has a guarantee condition of two years on material and construction faults
- Rope has a guarantee condition of two years on material and construction faults
- Stainless Steel has a guarantee condition of two years on material and construction faults
- Resin has a guarantee condition of two years on material and construction faults
- Resin Sophie has a guarantee condition of five years on material and construction faults

**THE ABOVE IS ONLY A SMALL AMOUNT OF INFORMATION AVAILABLE ABOUT THE CARE OF YOUR HARTMAN PRODUCT FOR FURTHER INFORMATION PLEASE VISIT OUR WEBSITE [WWW.HARTMANUK.EU](http://WWW.HARTMANUK.EU) FOR FURTHER DETAILS**